



Mail: P. O. Box 4100 · Concord, CA 94524-4100  
Telephone: (800) 552-2400 · Facsimile: (925) 746-7549  
[www.ufcwtrust.com](http://www.ufcwtrust.com)

### Submitting a Foreign Claim for Processing

When submitting a foreign claim, the claim must be submitted on a Blue Shield of California International Claim Form. In addition, the 3-letter alpha prefix (UUE) **must** be on the form for the claim to be processed correctly. It is important to follow all the directions listed on the International Claim Form. Below are several points to consider:

- This form is **ONLY** for foreign claims filed by the member. For a provider filed form, the provider would complete the appropriate forms.
- Foreign claims should be sent to Blue Shield of California. Members should send the claim form as well as any additional required information to:

**Blue Shield of California/Blue Shield Life and Health Insurance Company**  
**International Claims, PO Box 272550**  
**Chico, CA 95927-2550, USA**

- If a provider requires a form, it can be found at [www.bcbs.com](http://www.bcbs.com) Please use the Blue Card Worldwide International Claim form.
- The UFCW Member form can be found at:  
[https://www.ufcwtrust.com/Documents/UCBT\\_Web\\_Docs/Submitting\\_a\\_Foreign\\_Claim\\_for\\_Processing\\_20150601.pdf](https://www.ufcwtrust.com/Documents/UCBT_Web_Docs/Submitting_a_Foreign_Claim_for_Processing_20150601.pdf)
- **For any questions please contact UFCW Member Services at 1-800-552-2400.**