UFCN Vorking For Your Benefit

Spring 2020 for Retired Members

FOR YOUR BENEFIT: OFFICIAL PUBLICATION OF THE UEBT RETIREE HEALTH PLAN

Pensioners! Food and drug store employers are hiring!

Effective immediately, through at least June 30, 2020, the Board of Trustees of the Pension Plan has approved a temporary removal of the 63-hour per month and the 756-hour per year vacation relief work restriction for Retirees returning to work for a contributing employer of the Joint Pension Plan ("Contributing Employer"). Retirees will continue receiving full pension benefits while working for a Contributing Employer during this time of need. No preapproval needed from the Trust Fund Office.

If you are healthy, have no underlying or chronic medical conditions, and have had no exposure to COVID-19, Contributing Employers from our industry are hiring! Please contact the Employer directly.

To see a list of Contributing Employers and for the latest information, please go to **UFCWTRUST.COM**.

COVID-19 RESOURCES ON PAGES 6 & 7

Protect your health with these preventive care tips

aking healthy lifestyle changes is one of the best preventive actions you can take to protect your health. These changes can help stop small health issues from turning into larger, more serious ones.

Incorporate exercise into your life

According to the Mayo Clinic, exercise helps control weight, combat disease, improve your mood, boost energy, and promote better sleep, among other benefits.

(Please see page 4)

Presorted Standard US Postage San Jose, CA PERMIT #959 UEBT Retiree Health Plan Concord, CA 94524-4100 Concord, CA 94524-4100

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FOR YOUR BENEFIT -

is a newsletter designed to keep all Members and Retirees informed about how to use their benefits most effectively. They also may contact their Union's Benefit Clerks or call the Trust Fund Office directly at (800) 552-2400. Phone hours for the Trust Fund Office's Health and Welfare Services Department are 8 a.m.-5 p.m.*, Monday-Friday. Or visit us online at **UFCWTRUST.COM**.

¿Le gustaría una versión en Español de este boletín de noticias? Would you like a Spanish version of this newsletter?

Visite UFCWTRUST.COM, haga clic en el menú de Recursos y seleccione "For Your Benefit Newsletter" para elegir una edicion. Visit UFCWTRUST.COM, highlight the Resources menu and select For Your Benefit Newsletter to choose an issue.

*Effective January 13, 2020

TRUST FUND OFFICE CORE VALUE: INTEGRITY

We will conduct our business with honesty, adhering to moral and ethical principles.

Nondiscrimination Notice

UEBT Retiree Health Plan

UFCW & Employers Trust, LLC, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. UFCW & Employers Trust does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

UFCW & Employers Trust:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Compliance Manager.

If you believe the UFCW & Employers Trust has failed to provide these services or discriminated in another way on the basis of race, color, national origin, disability or sex, you can file a grievance with:

UFCW & Employers Trust Attn: Compliance Manager P.O. Box 4100 Concord, CA 94524-4100 Phone: (800) 552-2400 Fax: (925) 746-7549



For Your Benefit is the official publication of the UEBT Retiree Health Plan. Every effort has been made to provide correct and complete information regarding particular benefits, but this newsletter does not include all governing provisions, limitations and exclusions, which may vary from Plan to Plan. Refer to the Summary Plan Description, Plan Document, Evidence of Coverage and/or Disclosure Form ("Governing Documents") for governing information. In the event of any conflict between the terms of this newsletter and the Governing Documents, the Governing Documents will control. As always, the Board of Trustees for the UEBT Retiree Health Plan retains the sole and complete discretionary authority to determine eligibility and entitlement to Plan benefits and to construe the terms of the Plans. The information in these articles is for general use only and should not be taken as medical advice. In an emergency, you are advised to call 9-1-1.

> 1000 Burnett Avenue, Suite 110 Concord, CA 94520

2200 Professional Drive, Suite 200 Roseville, CA 95661

(800) 552-2400 • UFCWTRUST.COM

You may file a grievance in person or by mail or fax. If you need help writing a grievance, the Compliance Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>http://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Phone: (800) 368-1019 Washington, D.C. 20201 (800) 537-7697 (TDD)

Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html

Español (Spanish)

繁體中文 (Chinese)

Tiếng Việt (Vietnamese)

1-800-999-1999.

한국어 (Korean)

으로 전화해 주십시오.

Tagalog (Filipino)

1-800-999-1999.

Русский (Russian)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-999-1999.

注意:如果您使用繁體中文,您可

以免費獲得語言援助服務。請致電

CHÚ Ý: Nếu bạn nói Tiếng Việt, có

các dịch vụ hỗ trợ ngôn ngữ miễn phí

dành cho bạn. Gọi số 1-800-999-1999.

주의: 한국어를 사용하시는 경우,

언어 지원 서비스를 무료로 이용하

실 수 있습니다. 1-800-999-1999 번

PAUNAWA: Kung nagsasalita ka ng

mga serbisyo ng tulong sa wika nang

ВНИМАНИЕ: Если вы говорите на

русском языке, то вам доступны

бесплатные услуги перевода.

Звоните 1-800-999-1999.

Tagalog, maaari kang gumamit ng

walang bayad. Tumawag sa

Haitian Creole) ATANSYON: Si w pale Kreyòl

Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-999-1999.

Kreyòl Ayisyen (French Creole,

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-999-1999.

Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-999-1999.

Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-999-1999.

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-999-1999.

日本語 (Japanese)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-999-1999まで、お電話にてご連絡ください。

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-999-1999.

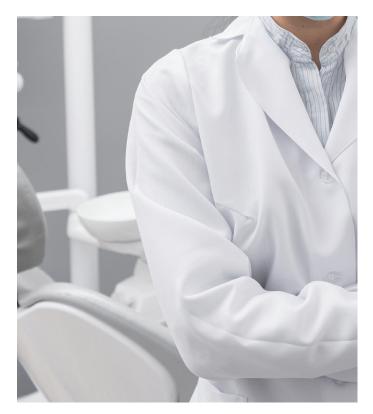
(Persian, Farsi)

ترو صب منابز تال مەست ،دىن ك مىم وگتفىگ مىس اف نابز مب رگا :مجوت مىس اف 1999-1999 . دىرىمگب سامت اب .دشاب مىم مەارف امش مىارب ناگىمار

(Arabic)

قيوغ للا قدعاس ملا تامدخ ناف ،قغ للا ركذا ثدجت تنكاذا : قظوح لم قيوغ للا 1999-1999 مقرب لصتا : ناجم لاب كل رفاوتت

New dental networks now available



ew dental networks will be available to all UEBT Retired Participants who are already enrolled in dental, effective April 1, 2020. The dental carriers are:

- Delta Dental
- Cigna
- Cypress

UFCW 8-Golden State Retirees who are currently enrolled in dental coverage but do not actively elect a new dental carrier will be placed in Cypress Dental. UFCW Local 5 and Local 648 Retirees who are currently enrolled in dental coverage but do not actively elect a new dental carrier will be placed in Delta Dental.

DETAILS

Elections can be made by logging into **UFCWTRUST.COM**.

Enrollment information was mailed to all Retirees already enrolled in dental. If you have not yet received your packet, please contact the Trust Fund Office by calling (800) 552-2400.

New call center hours for the Trust Fund Office

The Trust Fund Office (TFO) call center is available to answer your benefits-related questions quickly and efficiently.

The daily call center business hours have changed from 7:30 a.m. -5:30 p.m. to **8** A.M. -5 P.M.

This change aligns the TFO's operational working hours with many of its partners, such as the Union Benefit Clerk offices and most provider offices. This change will enable the TFO to better serve you, our Membership.

Before making this change, there was a review of call center analytics which showed less than 2 percent of the daily call volume occurred during 7:30 a.m. -8 a.m. and 5 p.m -5:30 p.m., so there will be minimal impact on convenience for Members.



Protect your health with these preventive care tips

(Continued from front page)

At least 150 minutes per week of moderate exercise, or 75 minutes per week of vigorous exercise, is recommended.

Hitting the gym to exercise with weights can help strengthen your bones and reduce the risk of osteoporosis. But weight training at the gym is hardly the only way to stay in shape.

While walking may not seem like a strenuous activity, it is an effective form of exercise. Simply strolling down the street has all of the benefits of exercise. Studies show it can even help decrease irritability, improve stamina, and strengthen bones.

In addition to the satisfaction you will receive from growing healthy food with your own hands, gardening also offers a great opportunity to include exercise in your regular routine.

Between 100 and 120 calories are burned during a half hour of weeding and other light gardening. Digging and raking are even more strenuous, and some gardening activities, such as mowing the lawn with a push mower or carrying heavy loads, can be vigorous exercise.

I Lower your cholesterol

When there is too much cholesterol (a fat-like substance) in your blood, it builds up in the walls of your arteries. Over time, this buildup causes arteries to become narrowed and blood flow to the heart is slowed down or blocked.

When blood and oxygen to your heart are diminished, you may suffer chest pain. When they are completely cut off, you may have a heart attack or stroke.

High cholesterol itself does not cause evident symptoms, which is why it's important to have your cholesterol levels checked regularly.

Diet, weight, physical activity, age, gender, and heredity all play roles in your cholesterol levels. You can do something about diet, weight, and physical activity. Reducing the amount of saturated fat and cholesterol in your diet helps lower your blood cholesterol level.

Plant-based diets

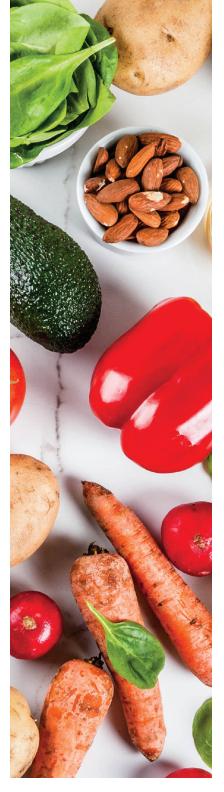
By MedExpert

Proper nutrition is an important but often overlooked component of preventive care and disease management. Following a plant-based diet in particular has been shown to have dramatic effects on health and well-being in a relatively short period.

Such a diet consists of foods derived from plants, including vegetables, whole grains, nuts, seeds, legumes, and fruits, but with few or no animal products. It doesn't have to be an either/or decision and it doesn't have to be done all at once.

It's also important to note not all plant-based diets are created equal. Whole grains, fruits and vegetables, nuts/legumes, oils, tea and coffee are considered healthier plantbased foods; juices and sweetened beverages, refined grains, potatoes/ fries, and sweets, as well as animal-based foods, are less healthy.

Plant-based dietary patterns have been associated with decreased cancer risk, among other benefits.



Researchers examined the results of many studies of cancer and diet and found clear evidence that plant-based dietary patterns can be considered a healthy choice over meat-based dietary patterns.

Diet is central to your health and MedExpert invites you to reach out to us if you want to know more about how plant-based foods can affect your health.



nitedHealthcare Group Medicare Advantage (PPO) is now available as an option for out-of-state Medicare UEBT Retirees. It is optional alternate coverage for Medicare UEBT Retirees who:

- Live outside of California
- Have all eligible family members enrolled in Medicare Parts A & B

Prescriptions for Retirees using UnitedHealthcare will continue to be provided through EnvisionRx.

The UnitedHealthcare Group Medicare Advantage (PPO) Plan integrates with the federally-provided Medicare Parts A & B and offers additional benefits, programs and features, including:

- · Coverage for visiting doctors, clinics and hospitals
- Vision, hearing and chiropractic coverage
- No referral needed to see a specialist

- You can see doctors outside the network for the same cost share as in-network providers, as long as the provider participates in Medicare and accepts the plan
- An annual wellness house call, virtual visits, gym membership options and more

For more details about deductibles, coverage and rates, please consult the details provided in your enrollment packet (mailed only to out-of-state Retirees).

For Retirees who choose UnitedHealthcare, ID cards may take up to 10 days to arrive after enrollment. Participants can call UnitedHealthcare after enrollment to request their ID number or go online to print a temporary ID card. If a Participant requires medical services prior to the time they receive their ID card, he or she can provide their ID number to the provider.

You can contact UnitedHealthcare by visiting their website, **uhcretiree.com**, or by calling (877) 714-0178, TTY 711, from 8 a.m. to 8 p.m. local time, 7 days a week.

UFCWTrust Member resources for

OVERVIEW

We at UFCW & Employers Trust understand the many concerns regarding the COVID-19 (Coronavirus) outbreak. While we cannot provide medical advice, as the Plan Administrator we have assembled this handy resource sheet to help Members quickly attain information for themselves, their family members, and their friends. We take this public health matter very seriously. This is a dynamic situation, which can change daily; the TFO will update you as needed.

HIGHEST RISK INDIVIDUALS

1. Elderly people.

2. People of any age who have underlying medical problems such as heart disease, diabetes, cancer, or chronic lung diseases like Chronic Obstructive Pulmonary Disease (COPD), as well as those who are immunocompromised.

GOVERNMENT RESPONSE

Government agencies have been preparing for several weeks. Governmental priorities center on reducing the spread of COVID-19, and are encouraging people to stay home when sick.

HEALTH CARE RESPONSE

Health care facilities across the U.S. have uniformly advised people who are ill to call their health care provider before visiting an office. Phone consultation may be adequate.

QUESTIONS AND ANSWERS

Q: I (or my covered spouse or child) am extremely ill. What should I do?

A: If the conditions are life threatening, call 911. If not life-threatening, call your doctor or urgent care.

Q: I think I or one of my covered family members might have the coronavirus. What should I do?

A: You have several options. The TFO cannot provide medical advice. You will have to determine what is best for your situation. Possible options include:

1. Call your primary care provider or advice line to determine your next steps.

SHOULD I TRAVEL?

Question: I am invited to a wedding in South Carolina on April 18. I live in Northern California. I am in good health but how do I make a responsible decision whether to travel?

GO TO PAGE 7

2. Call MedExpert at (800) 999-1999. Their Individual Medical Decision Support (IMDS) services may help determine what you should do.

3. Call or visit an Urgent Care facility that is in-network for your medical carrier.

4. Check out the many health care, local, state and national resources on the homepage of **UFCWTRUST.COM**.

Q: How will the Plan cover medical expenses for coronavirus?

A: During the outbreak, Kaiser and your PPO Plan through Blue Shield will cover 100% of the cost for screening and testing for COVID-19, including the visit, associated lab testing, and radiology in a hospital, emergency or urgent care setting, or medical office. In the event you are diagnosed with the coronavirus, treatment, including hospital admission (if applicable) will be covered subject to the usual deductibles, copayments, and coinsurance, according to Plan rules.



COVID-19 (Coronavirus)

(as of March 12, 2020)



Medicare: Choosing coverage and controlling costs

f you are disabled and eligible for Medicare, or are approaching age 65 and will soon become eligible for Medicare, this article applies to you. As eligibility approaches, you will need to make several decisions about your coverage. We can help you make the best choices to coordinate with your UEBT Retiree Plan.

Notify the Trust Fund Office prior to your effective date to ensure your records are updated quickly and efficiently.

You and/or your Spouse/ Domestic partner can – and should – enroll in Medicare three months before turning 65.

You may also be eligible to enroll in Medicare if you are under the age of 65 and have been entitled to Social Security, or certain Railroad Retirement Board Disability Benefits (RRB) for more than 24 months.

Coordinate with the UEBT Retiree Plan

Upon becoming eligible for Medicare, you should enroll in Medicare Parts A and B.

In order to receive prescription drug coverage through the UEBT Retiree Health Plan, you cannot be enrolled in any Medicare Part D prescription drug plan (Part D PDP).

If you are enrolled in Part D PDP, you must disenroll immediately to avoid the

termination of your prescription drug coverage under the UEBT Retiree Indemnity Medicare Health Plan.

If you and/or your Spouse/Domestic Partner have Medicare coverage, Medicare will be your primary coverage. The UEBT Retiree Indemnity Medicare Health Plan will be secondary to Medicare and pay benefits based on the Non-Duplication of Benefits provision.

Enrollment in Medicare is required for full coordination of benefits even though you are also covered under the UEBT Retiree Plan. If you do not enroll in Medicare Parts A and B, you will be responsible for full or partial claims that would have been paid under Medicare. Your benefits under the UEBT Retiree Health Plan will be reduced by estimated Medicare benefits, and Non-Duplication of Benefits will still apply.

If you elect the HMO option under the UEBT Retiree Health Plan (only when available in your area), and you are



eligible for Medicare but do not enroll in Medicare Parts A and B, you will be disenrolled from the HMO option and automatically enrolled in the UEBT Retiree Indemnity Medicare Health Plan option with reduced benefits.

Prepare for Medicare

In the months leading up to becoming eligible for Medicare you should:

• Reevaluate your plan elections in order to choose the best approach for your family.

• Notify the TFO prior to your effective date of Medicare coverage to ensure your benefit records are updated.

If you or your enrolled Spouse/Domestic Partner first becomes eligible for Medicare after the UEBT Retiree Indemnity Medicare Health Plan's Open Enrollment period, you must notify the TFO. If you do not notify the TFO of your Medicare eligibility, you will be responsible for refunding any overpayment of benefits made by the UEBT Retiree Indemnity Medicare Health Plan where the Plan did not coordinate benefits with Medicare.