

Solidaritus Health Eligibility

Waiting, Priority, & Engaged Lists Explained

It's as simple as 1, 2, 3!

1. Waiting List

Definition: The Waiting List consists of eligible Members who have indicated their interest in accessing primary care through a Solidaritus Health Center by signing up through the Trust Fund Office (TFO) and are awaiting an available spot on the Priority List.

Who's eligible? Premier Members and Non-Medicare Retirees in the PPO Plan.

Next Step: The TFO will notify you (the Member) via email, phone, and/or text once you have been moved to the Priority List. No need to call the TFO ahead of time. Make sure all your contact information (address, phone, email) is completely up to date at the TFO, so you don't miss any important communications.

2. Priority List

Definition: The Priority List consists of Members who were on the Waiting List and now have the opportunity to schedule an initial in-person appointment at a Solidaritus Health Center. The initial Priority List will be determined in advance of the opening of each Health Center location.

Next Step: Solidaritus will reach out to you via phone and/or email when you are eligible to schedule an initial in-person appointment with your Solidaritus primary care doctor. You must schedule an appointment within 60 days of the TFO notification and complete your in-person visit within 120 days of the TFO notification. If you don't, you will be removed from the Priority List so that other Members have the opportunity to get on the Priority List.

3. Engaged List

Definition: The Engaged List consists of Members on the Priority List who have scheduled an initial in-person appointment within 60 days of notification and completed the initial in-person appointment with their Solidaritus primary care doctor within 120 days of notification.

Next Step: Stay engaged! Solidaritus Members love the care they receive from their Solidaritus doctor and how easy it is to access urgent care and primary care services. To remain on the Engaged List, you need to have a visit with your Solidaritus primary care doctor at least once every 12 months. If you don't, you will lose your access to the Health Center, and your spot will be given to another Member on the Waiting List.